



## WARRANTY



ZILUX expressly warrants that its products are free of any defects in material or workmanship.

When the ZILUX product is installed and maintained according to ZILUX's instructions, it is guaranteed against the following:

LED Light engine against defects in material and workmanship for a period of (10) years from the date of invoice.

Drivers against defects in material and workmanship for a period of (7) years from the date of invoice.

Poles, fixtures, and other accessories against defects in material and workmanship for a period of (15) years from the date of invoice.

In the event the product presents a deficiency related to a defect in material or workmanship during the limited warranty period, ZILUX agrees, at its sole discretion, to repair or replace the defective part of the product.

**ZILUX WILL NOT REFUND ANY COST RELATED TO LABOR OR ACCESSORY MATERIALS.**

**Finish** (the term "finish" is used to define the primer layer, the high-definition printed layer and the clear protective coating)

During the warranty period, the **finish** (15 years) will have the following properties:

Color Retention. No change in the color of the **finish** on the building greater than 5 (five) CIE Lab units measured per ASTM D2244 Section 6.3. Color change will be measured on the exposed surface after it has been cleaned to remove oil, grease, or other contaminants. The corresponding values will be compared to the original batch product.

Adhesion. The **finishes**, which adhesion is initially measured on reference test product per ASTM D3359 will not peel.



## WARRANTY



### Warranty Terms

Normal atmospheric conditions exclude corrosive or especially polluted atmospheres, such as atmospheres contaminated with chemical fumes.

ZILUX recommends cleaning the product with fresh water and following the maintenance instructions (see maintenance).

#### warranty does not cover:

- a) Damage to the coated metal caused by handling, shipping, processing, or installation; or
- b) Damage to the coated metal caused by scratching or abrasion after installation; or
- c) The warranty does not apply to damage caused by acts of God, falling objects, external forces, explosions, fires, riots, civil commotion, acts of war or other such similar or dissimilar occurrences beyond the control of ZILUX.
  - Claims must be submitted in writing to ZILUX within a reasonable timeframe following the detection of the problem, and authorization must be obtained before beginning any repair or refinishing work. After receiving such notice, ZILUX must be given a reasonable opportunity to inspect and verify the claim.
  - ZILUX's liability under this warranty is limited to repair or replacement, at the sole discretion of ZILUX.
  - The warranty on any repaired or replaced coated metal is valid for the remainder of the warranty period applicable to the original product. All work will be performed by a company or contractor selected or authorized by ZILUX. Variation in color between repaired or replaced products and original products will not be considered defects.



## WARRANTY



This warranty represents the complete agreement between the parties in relation to its subject matter and supersedes any previous agreement whether written or oral between the parties in relation to its subject matter. The limited warranties state the full liability of ZILUX regarding the products they cover. ZILUX is not liable for consequential damages. No person is authorized to make any statement regarding the warranty on behalf of ZILUX except as expressly set forth above, and any such statement shall not be binding on ZILUX.

Except as expressly set forth above, ZILUX makes no warranty of any kind, express or implied, including, but not limited to, any warranty of merchantability or fitness for a particular purpose. Warranties are valid for the duration of the limited warranty, or such shorter duration as provided by local law. These limited warranties give you specific legal rights, and you may also have other rights which vary by region.

NOTHING IN THIS WARRANTY SHALL BE CONSTRUED AS A WARRANTY OF THE WORKMANSHIP OF ANY INSTALLER OR AS IMPOSING ON ZILUX ANY LIABILITY FOR UNSATISFACTORY PERFORMANCE CAUSED BY FAULTY WORKMANSHIP IN INSTALLATION.

Storage. To avoid any damage to your product, it must be stored flat and dry. Do not store in a humid environment.

Maintenance. Every year, it is “recommended” to clean dust, dirt and other deposits off the coated surface using a soft sponge or cloth, water and mild detergent or soap with a pH between 5 and 9. Pressure washing, harsh cleaning products and chemicals are proscribed.